



BundleBox Home Cover Insurance Summary of Cover

This policy summary does not contain the full terms and conditions of the policy. These can be found in the policy terms and conditions document.. The insurance is underwritten by Axa Insurance Plc.

What is covered by the Policy?

The policy covers your Home Appliance against:

- Accidental Damage
- Electrical & Mechanical Breakdown

How does the Policy work?

- You may cancel the policy within 30 days by calling 0844 815 1010. You may cancel the policy at any time outside of the first 30 days by writing to: The Scheme Administrator, Pier Insurance Managed Services Ltd, Suite 7 Chalkwell Lawns, 646-656 London Road, Westcliff on Sea, Essex, SS0 9HR
- You will have to pay an annual premium to maintain your cover. The annual insurance will continue until the policy is cancelled in accordance with the criteria set out under "Conditions" in the policy terms and conditions document.

What are the Benefits Provided by and Exclusions or Limitations of the Policy?

Benefits Provided by the Policy	Exclusions and Limitations of the Policy
Accidental damage cover <ul style="list-style-type: none"> • We will repair or replace your product if it is accidentally damaged 	
Electrical & Mechanical Breakdown <ul style="list-style-type: none"> • We will repair your product in the event of sudden and unforeseen mechanical/electrical failure or breakdown which results in the stoppage of the Products normal function 	

What Excess Do I have to Pay?

There is no excess applicable under this Insurance.

How Do I Make a Claim?

You can notify a claim by calling our claims hotline on 0844 815 1010 between 09:00am and 5:30pm Monday to Friday.

How Do I Make a Complaint?

If you have a complaint please write to The Scheme Administrator, Pier Insurance Managed Services Limited, Suite 7 Chalkwell Lawns 648-656 London Road, Westcliff-on-sea Essex SS0 9HR, Tel 0844 815 1010, Fax 0844 815 1011, Email: enquiries@pierinsurance.com If we are unable to resolve the problem we will provide you with information about how you may refer your complaint to the Financial Ombudsman. Full details of our complaints procedure may be found in your Policy Document.

Would I Receive Compensation if Axa Insurance Plc was Unable to meet its Liabilities?

You may be entitled to compensation from the Financial Services Compensation Scheme if Axa Insurance Plc cannot meet its liabilities.

Statement of Demands and Needs

This product meets the demands and needs of those who wish to insure their mobile phone against accidental damage. We have not provided you with advice on this insurance cover.